

Torquay Chamber of Commerce Grand Raffle - Terms and Conditions

The Torquay Chamber of Commerce is operating this Raffle under

Society Licence numbers : Non- remote (004273-N-103642-010) – Remote (004273-A-317636-005) issued under Part 5 of the Gambling Act 2005.

The Responsible person for this Raffle is Lottery Manager, Mrs Julie Dawn Fletcher, Rowcroft House Foundation, Avenue Road, Torquay TQ2 5LS (www.gamblingcommission.gov.uk).

Profits donated by the Torquay Chamber of Commerce will be used to fund the work of the Rowcroft Hospice. Registered Charity 282723

Terms and conditions of Torquay Chamber of Commerce Raffle participation:

1. These terms and conditions are the raffle rules. By entering the raffle, participants agree to be bound by these terms and conditions. Each participant should print and retain a copy of these Rules for their reference. You can call 01803 314600 to request a copy which will be sent to you by email.

Any entry not complying with these terms and conditions will be invalid. Torquay Chamber of Commerce decisions pursuant to these terms and conditions shall be final and binding.

2. You represent and agree that:

- a. You are 16 years of age or over.
- b. You are a resident of the United Kingdom.
- c. You will not buy or purport to buy an entry in this raffle on behalf of anybody under the age of 16.
- d. You will provide accurate entry information, including your name and personal address

3. You agree that you shall not be entitled to receive any prize if you are unable to substantiate to the Promoter your representations under paragraph 2.

4. Entry is open to all residents of the UK (including Rowcroft volunteers and staff members) but excludes: All Torquay Chamber of Commerce Directors , Rowcroft Finance Director, Jonathan Hill, and Lottery Manager, Mrs Julie Dawn Fletcher.

5. Entry costs £2 per ticket, payable in advance, by one of the methods permitted within the entry form. Entries may not be sold to, or by, anyone under 16 years of age. Each ticket represents one entry only.

6. Torquay Chamber of Commerce is not liable for incomplete or illegible entries, or entries that reach us after the closing date, or for any delay in bank payments. Cheques are not accepted.

7. The closing date for entries will be 30th August 2019. The draw takes place at the Gala Dinner at the Imperial Hotel Torquay on the 5th September 2019. The ticket stubs of all the tickets that have been sold will be put into a container and picked out by independents. Any unsold tickets will have been destroyed. The results of the draw are final.

8. Winners will be notified by telephone or in writing as soon as possible after the draw. A list of winners will be made available within 14 days of the draw at www.Torquaychamberofcommerce.co.uk or in print on request, by calling Torquay Chamber of Commerce fundraising department on 01803 314600, unless there are delays in contacting the winners, in which case the list will be made available as soon as the winners' names are finalized. There are no alternatives to any prize.

9. Winners will be asked to take part in reasonable post event publicity, which may include use of your name, photo and/or comments to promote future draws.

10. Torquay Chamber of Commerce *complaints procedure* forms part of the Torquay Chamber of Commerce raffle policy and procedures document, which is available on the Torquay Chamber of Commerce website www.torquaychamberofcommerce.co.uk and which will be made available to customers upon request, by calling our fundraising team on 01803 314600 or by writing to: Fundraising at Torquay Chamber of Commerce at the address above.

11. In accordance with the new laws regarding GDPR, following the draw and handover of the prize(s), and post event publicity, all personal data will be destroyed to comply with GDPR procedures.

12. Torquay Chamber of Commerce would like you to gamble responsibly.

13. If you feel you have a problem with gambling, please call the Gamcare National Helpline on 0808 8020 133 or visit their website at www.gamcare.co.uk.

14. The winner's contract in respect of the non-cash prizes is directly with the supplier of the prize, and Torquay Chamber of Commerce shall not be liable for any loss or damage whatsoever suffered (including, but not limited to, direct, indirect and/or consequential loss) or personal injury suffered or sustained in connection with the prize or any part of it. There may be certain conditions attached to some prizes. Suppliers or manufacturers of prize brands are not sponsors of this raffle or involved in any arrangements relating to this raffle.

15. Events outside the Torquay Chamber of Commerce's control could result in a non-cash prize being replaced by cash or a similar prize of equivalent market value.

If you feel you have a problem with gambling, visit www.gambleaware.org.uk or call the GamCare National Helpline on 0808 8020 133.